From: Paula Lawson <plawson@mweb.co.za>
Sent: Wednesday, April 12, 2023 4:24 PM

To: 'Darren Clifton'
Subject: FW: Qpave

From: tmlawson@mweb.co.za <tmlawson@mweb.co.za>

Sent: Wednesday, April 12, 2023 3:37 PM **To:** plawson plawson@mweb.co.za>

Subject: Fwd: Qpave

From: "Tommy Tucker Lawson" < tmlawson@mweb.co.za >

To: durban@qpave.co.za

Sent: Thursday, September 3, 2015 12:01:49 PM

Subject: FW: Qpave

From: Tommy Tucker Lawson Sent: 2015-09-02 19:16

To: "Tommy Tucker Lawson" <tmlawson@mweb.co.za>

Subject: Qpave

Thank you for your invoice that we received on Friday. We have the following concerns:

1. Final quote

As discussed with Mark, Gareth, Rob and Des, the final quote would be based on the number of pavers used. Since no one has been around to actually measure the final job, how have you managed to invoice us? Based on our calculations and the past quote, we were anticipating far less especially since we did not end up paving the 'snake wall'. Again our quote should be based on actual number of pavers utilized on the job.

2. Driveway

Our tar driveway way in perfect condition before QPave came onto the job. This still has to be fixed as discussed with Gareth and Robbie.

3. Outside pavement

Please kindly clean up after yourselves. The pavers were removed this afternoon and the pavement has been left in a mess.

4. Dirty steps

When the steps were redone, your guys piled red sand onto our brand new pavers on the top stairs. This has yet to be cleaned.

5. Porta loo

Since the job took 4-6 weeks longer than quoted on by Q-Pave, we incurred a further cost of toilet hire for your workers. We had a spare toilet available for 4 weeks. This should have sufficed.

6. Rebuild of stairs

As a paving company and based on what you told us you were capable of, we expected you to know that a step never has a rise of 400mm. Why then was this passed by yourselves? Why were the stairs not planned and measured correctly from the start? Also, when Mark discussed the new stair build with us, we agreed upon 3 days labour for 3 guys as our

additional cost for the mess up. How does this equate to R6000? Additional 10% of total value of the job.

Based on the above facts, it is clear that you need to come to the job to adjust your quote and address the necessary issues